

19 September 2013

Dear Jane

I received your letter, very interesting subject.

I am personally a massive fan of being transparent about fees and any cost's people will come up to when renting a property.

1. Yes, I am a member of ARLA, so is at least one person in each of our branches in this area.
2. Not readily available but easily obtained if requested.
3. I always make a big deal of all charges as I don't like hidden surprises.
4. On request, yes.
5. Generally on the viewing charges will be explained.
6. Of course.

I hope this helps and any other questions please contact me.

Kind Regards,

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